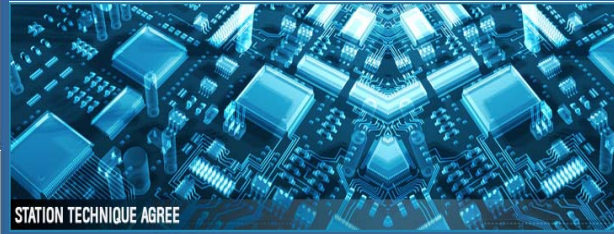


ROSSIGNOL

The solution for your after sales service



A Range of Services

- **The appraisal,** The security and speed of the data exchanges of our data processing system will help you to take the right decision.
- **Management of low values:** We receive, account for, arrange on pallets and store at lower cost.
- **Revalorization of the batch** at the state which you decide: your stock is visible in real time and we deliver directly to your Customer.
- **Repair to component level** of your innovating or high added value product in a quality laboratory environment with feed-back of reliable technical information.
- **Processing of the end of service life:** We see to everything and hand over to you the Industrial Wastes Follow-up Slip
- **Return to the Supplier:** We valorise returns according to your requirement.
- **Hotline,** a customized line in order to manage the calls of your Customers and thus prevent unnecessary returns.





A High Flexibility

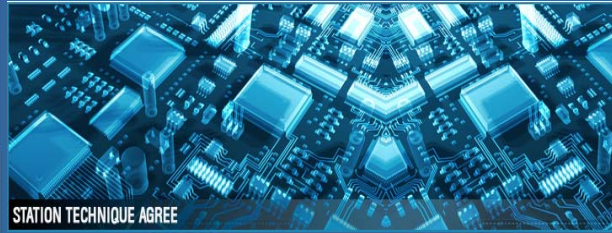
Rossignol is a family firm. It was founded in 1970 and has been able to adapt and propose innovative solutions to support its customer control of their after sales service. Our turnover is 1500 K€ and our workforce consists of 15 employees.

A very high flexibility allows us to always meet the high requirements of the market and the expected services. We always find a practical and cost effective solution. Our specialisation allows us to handle High Tech products such as Cdr, Dvd, Apn, Pda, Lcd, Smartphone, Gps...

We are the only, Pioneer, Skymaster and Toshiba return centre in France for Dvd, Apn, Cdr, Blue-Ray, receiver Satellite

Rewarded by major players, our company is very proud of its customer references





A Ready Logistic

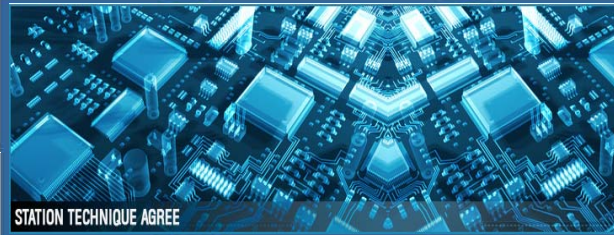
Logistic is the nerve of business. Our referencing with distribution centres on more than 3700 shops helps us to quickly deploy a new Customer service.

The management of collection and forwarding from private individuals or for the company is entrusted to recognized partners.

Our logistic team can handle more than 500 products per day.
Our storage platform receives heavy trucks. It is outfitted to receive several hundreds of pallets.

Our advisory staff will help you in the follow-up of your products.





Reliable information

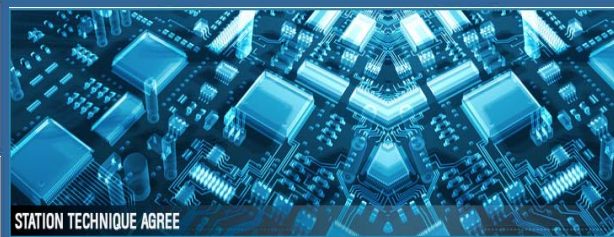
A dedicated and customized communication space at your company for the exchange of the right information at the right moment

Consult all the information necessary for your files: history, proofs of delivery, justifying documents, etc.

Rapidly set off the safe collection of a product yourself or guide your Customers to do it with your parameter set restrictions.

Download, sort and import your data by a single click.





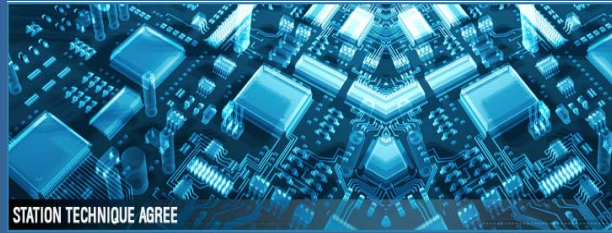
An Environmental Management

For Rossignol, the environment has long formed part of its priorities and it defends an environmental management long before the European DEEE regulations.

We are indeed your partner, tracing all your products entrusted to us up to the end of service life recycling.

We are one of the tools placed at your disposal for the treatment of your products in a sustainable society.





An after Sales Service Optimization

Which you wish to set up!

A new service over France, extending from picking up to delivery at the user's domicile and this for the whole of the territory.

You can foresee an extension of this service towards the exchange on some modules or centralize a product line at the lowest cost and take into account the environmental regulations. ...

I propose already to study your project.

We offer you the Solution up to extent of YOUR ambitions.

Daniel Rossignol

04 73 98 64 64

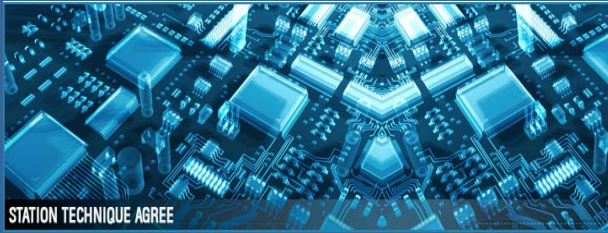
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An Address

